

DAVIDSONWORKS & NCWORKS CAREER CENTER CUSTOMER SERVICE SURVEY REPORTS

NCWORKS CAREER CENTER THOMASVILLE SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	21	44		<ul style="list-style-type: none"> • There isn't any recommendations for improvement • Very good people! • This place is awesome! • Wow, Awesome job! Staff was wonderful. • Helpful to everyone who comes in • Everything and everybody is wonderful and professional; every time I come in is better than the time before • All staff are wonderful, I just want to give Mrs. Janet extra good work, wonderful woman of God • This a great environment • Great Team • Wonderful group of Ladies and so so very helpful, don't know what I would do if these Ladies and this center was not available to me. • Yes, absolutely would recommend services to friend or relatives • Janet was great! • The service was great; Thank you for taking the time to help me! • Wonderful staff/very very helpful
Did staff address you in a professional and courteous manner?	64	1		
Did you receive service in a timely manner?	65	0		
Was the staff able to assist & answer your questions?	65	0		
Were our resources & available technology satisfactory?	65	0		
Please make any recommendations:				
Did you have specific needs and was staff able to help? If no, please explain:	65	0	0	
Would you recommend our services to friends or relatives?	64	1	0	

NCWORKS CAREER CENTER LEXINGTON SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	30	34	3	<ul style="list-style-type: none"> • Katie Smith helped me with resume, and did a great job • Great Help, Thanks!! • The staff here is always helpful and professional • So sweet, thank you for all the help • I give the staff a 10+ • Very helpful, very patience • Very nice people and are willing to help in any way possible • Great program with great people to assist! Thank You!! • The receptionist was very helpful! • Jennifer Mckinney has worked very hard and pulled every resource to get me through school. I am a graduate of GTCC for Hospitality Management. I will be forever grateful for the amazing job she did!!! • Yes the people here were very helpful and really took there time and made me feel welcomed and safe. Katie was a huge help and personally worked with me on my resume and setting up my dashboard on the NCWorks site. I will definitely be back, and tell others about your services. • The help I received from your staff was incredible and effective • Katie was the most helpful and sweetest lady I've ever ran across since I've been coming here. Please keep her around. • Great help, positive Attitude! • Wanda Montgomery was a great help. • Katie Smith is amazing and shows that she cares. Cheryl is also amazing and never hesitates to help.
Did staff address you in a professional and courteous manner?	68	1	0	
Did you receive service in a timely manner?	68	0	0	
Was the staff able to assist & answer your questions?	68	0	0	
Were our resources & available technology satisfactory?	68	0	0	
Did you have specific needs and was staff able to help? If no, please explain:	66	1	1	
Would you recommend our services to Friends or relatives?	68	0	0	