

DAVIDSONWORKS & NCWORKS CAREER CENTER CUSTOMER SERVICE SURVEY REPORTS

NCWORKS CAREER CENTER LEXINGTON SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	28	43		<ul style="list-style-type: none"> ▪ Very helpful ▪ Moriah was an excellent help. I really enjoyed working with her! ▪ They were nice and helped me do all I needed to do! ▪ Thanks for the excellent help I received ▪ They were nice and very helpful to all my questions ▪ Thank you for all you do – We now feel confident that we will be able to get back on our feet ☺ Katie Smith was amazing today. Thanks again. ▪ Great Place ▪ Moriah Springs and each person in the office today was very helpful ▪ Katie is really helpful, so is everyone else – goes over and beyond their jobs ▪ Staff first Shift Feb 28 Very well mannered, very respectful, very helpful. I found out allot, Thanks. ▪ Thanks for your time and patience ▪ Fantastic Service ▪ The receptionist was friendly and helpful and Katie was professional and friendly ▪ Everyone has always been so eager to help me. Thank you. Katie and the rest. ▪ Moriah Springs, I could not have done this without you! You have not only helped me with my job but also my life and I will forever be grateful. ☺ ▪ Best program ever, They have helped me so much with jobs
Did staff address you in a professional and courteous manner?	71	0		
Did you receive service in a timely manner?	71	0		
Was the staff able to assist & answer your questions?	71	0		
Were our resources & available technology satisfactory?	71	0		
Please make any recommendations:	n/a	n/a		
Did you have specific needs and was staff able to help? If no, please explain:	71	0	0	
Would you recommend our services to friends or relatives?	71	1	0	

NCWORKS CAREER CENTER THOMASVILLE SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	39	61	0	<ul style="list-style-type: none"> • Everything was great • Staff was great and extremely friendly and helpful • Keep it the way it is! • Have more info for Disable vet • I had a very rewarding day, we need more people like I had today • No improvements, perfect • Great assistants and very welcoming, staff member was very helpful for me and served me very well ☺ • Very good • Staff is very knowable and helpful, friendly • Mrs. Janet Money is so helpful, kind and genuinely caring • Enjoyed being treated so kindly • Courteous and very helpful ladies • The staff is very helpful. The best agency I've ever been to • Janet is fabulous!! • Everybody is so helpful, can't think of any better, Thank you so much for all your help • I would like to thank LaTrelle for taking her time, for helping me out on the computer, she was very patient and very nice to me. Good Staff • This office need expanding
Did staff address you in a professional and courteous manner?	100	0	0	
Did you receive service in a timely manner?	100	0	0	
Was the staff able to assist & answer your questions?	100	0	0	
Were our resources & available technology satisfactory?	100	0	0	
Did you have specific needs and was staff able to help? If no, please explain:	100	0	0	
Would you recommend our services to Friends or relatives?	100	0	0	