

DAVIDSONWORKS & NCWORKS CAREER CENTER CUSTOMER SERVICE SURVEY REPORTS

NCWORKS CAREER CENTER THOMASVILLE SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	33	87	0	<ul style="list-style-type: none"> • LaTrelle was a great help!! • Ms Money helped me out tremendously! • Thank you so much for your help. I couldn't have done it without your help. Everyone here is so nice, friendly & helpful. Thank you so much – Janet & Karen, you're the best! • Karen Kopa was great! • Everything was great and highly, helpful – LaTrelle • Wish there was an opening here, would like working with these people. They are very helpful • You guys were great! • Ms Karen was very helpful to me!! • Keep up the great job. Everyone was very nice & professional. • Karen was great! Very knowledgeable –good experience • No recommendations service and help was excellent • I was totally satisfied with the help of LaTrelle – just keep on rendering your service • I Loved Mrs Karen! • Love the WIOA program • Great staff - Love Janet, LaTrelle & Nancy!! • Ms Money was such a great help and such a pleasant person • Hire 10x more people like Karen Kopa – Thanks for what you guys do! • Everyone was great – Karen was awesome • Moriah is awesome and goes above & beyond
Did staff address you in a professional and courteous manner?	33	0	0	
Did you receive service in a timely manner?	33	0	0	
Was the staff able to assist & answer your questions?	33	0	0	
Were our resources & available technology satisfactory?	120	0	0	
Please make any recommendations:				
Did you have specific needs and was staff able to help? If no, please explain:	0	0	0	
Would you recommend our services to friends or relatives?	120	0	0	

NCWORKS CAREER CENTER LEXINGTON SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	39	0		<ul style="list-style-type: none"> • The ladies were very nice and helpful • I want to thank the people of NCWorks, because there is so much stuff I'm not sure how to do. Thanks. • I got everything I needed done with my problem. This place is a lifesaver. • These two young ladies are awesome. They really helped me through my process. • Love this place. • God Bless and Thank You • Always friendly and willing to go out of their way to help. • This is the one place I love to come to because of the friendliness and they don't mind helping you. • Great Service • Good People • This is one place - you can find jobs, that you may not have known about • Katie was very friendly and helpful and she made me feel confident about my prospects • Every time I come, she is always nice and helpful. Cheryl at the front desk. • Good manners, really helpful to others • Katie was helpful assisted with everything I asked for. Everyone is very positive. • Katie was extremely helpful, smart and knowledgeable. • Really admired the help I got today. Excellent team work.
Did staff address you in a professional and courteous manner?	39	0	0	
Did you receive service in a timely manner?	39	0	0	
Was the staff able to assist & answer your questions?	39	0	0	
Were our resources & available technology satisfactory?	39	0	0	
Did you have specific needs and was staff able to help? If no, please explain:	39	0	0	
Would you recommend our services to Friends or relatives?	39	0	0	