

**DAVIDSONWORKS & NCWORKS CAREER CENTER
CUSTOMER SERVICE SURVEY REPORTS (2nd Quarter)**

NOWORKS CAREER CENTER THOMASVILLE SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGEST IONS/COMMENTS
Was this your first visit?	26	50	0	<ul style="list-style-type: none"> • Staff was wonderful • Great place to find a job • Megan was extremely helpful • Grateful for all the help...Perfect • Great People - Great help • Amazing services • Remain charming • Great all the time • Keep up the good work • Keep all your people ...They are the best • Excellent Service • Great team to work with • Great Ladies • Everybody is caring and nice • Very friendly • Great women. They helped so much • I find employment every time I visit. Thanks • No suggestions, thoroughly pleased • Wonderful people, very helpful • Excellent Service – Great staff – Megan, Karen, Janet • Very helpful and down to earth • Most courteous • They take pride in the agency, Awesome! They really are very effective
Did staff address you in a professional and courteous manner?	76	0	0	
Did you receive service in a timely manner?	76	0	0	
Was the staff able to assist & answer your questions?	76	0	0	
Were our resources & available technology satisfactory?	76	0	0	
Please make any recommendations: (See comments to the right)				
Would you recommend our services to friends or	76	0	0	
NOWORKS CAREER CENTER LEXINGTON SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGEST IONS/COMMENTS
Was this your first visit?	15	28		<ul style="list-style-type: none"> • Everybody was so friendly at NCWorks. I come here every day • They were very friendly and on hand when needed. Very clean environment • Good place find a good job here • Very helpful and friendly staff. Awesome resources and great atmosphere to create peaceful job search • They had a good understanding of what things I need and how I should do them • Was treated great!!! • I was assisted by Katie whom was great • I am so grateful for this wonderful, helpful and compassionate staff! Thank You! • I truly appreciate the professionalism and assistance of the staff at this facility. They have always been accommodating to my needs. • Keep up the good work • Thankful and very appreciative of the help I received today. Davidson Works Rocks!!! • I love this staff, very helpful people. I thank God for them helping me. • Maybe the computers can be upgraded. Katie help was instrumental • Allison was a great helper for me. I came in to do my 1st resume and she was excellent providing me with help
Did staff address you in a professional and courteous manner?	43	0	0	
Did you receive service in a timely manner?	43	0	0	
Was the staff able to assist & answer your questions?	43	0	0	
Were our resources & available technology satisfactory?	42	1	0	
Please make any recommendations: (See comments to the right)				

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Would you recommend our services to Friends or relatives?	43	0	0	<ul style="list-style-type: none">• Great place for information• The person that helped me was so helpful, I will recommend other to the center
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