

**DAVIDSONWORKS & NCWORKS CAREER CENTER
CUSTOMER SERVICE SURVEY REPORTS (1st Quarter)**

NCWORKS CAREER CENTER THOMASVILLE SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	41	95	0	<ul style="list-style-type: none"> • Everyone in this office is very nice and kind • Need more information on how to use the NCWorks website for editing resume 07/11/2018 • None – Staff was very professional and helpful. Thanks • Ms. Money was so helpful • I was surprised at how helpful the staff was • Karen was professional • I just wanted to thank Janet, Karen and Latrell, they are awesome • Career Advisor was great! • Ms. Janet is Awesome – I can't thank you enough • There should be a phone over there for job related things only • Went above and beyond to assist me with my resume and NCWorks job search • Katie was amazing, I am back in school because of her • I enjoyed speaking with Katie... she was great • Enjoyed workshop and was very comfortable – wonderful job • All staff members exceeds what is required – Awesome • Everyone was exceptional and went smoothly as silk • Every company should have people this nice working for them • Thanks kindly for your assistance during my job search. So thankful for an organization such as NCWorks. • Thank you very much to ALL for helping me at the Career Center. I do appreciate it! God Bless
Did staff address you in a professional and courteous manner?	136	0	0	
Did you receive service in a timely manner?	136	0	0	
Was the staff able to assist & answer your questions?	136	0	0	
Were our resources & available technology satisfactory?	136	0	0	
Please make any recommendations: (See comments to the right)				
Would you recommend our services to friends or relatives?	136	0	0	
NCWORKS CAREER CENTER LEXINGTON SURVEY QUESTION	YES	NO	NO RESPONSE	SUGGESTIONS/COMMENTS
Was this your first visit?	12	21	1	<ul style="list-style-type: none"> • Cheryl Lide was very polite and helpful. Thank You so much. • I would be lost without the help I receive • Got a lot done • The staff here is wonderful. I could never repay them for their help. • In my whole life (and I do mean 63 years) I have a good chance to be more successful in my life ☺ • Great place to be at. Employees are very nice. I'll be coming back. • This is such a great center for everyone at any age. Thank You. • Great customer service. Very professional and friendly people and environment! • Excellent help!! Always happy and helpful and friendly, smiling faces! • Great people, so great thank you so much!! • I like the fact that there is peace and quiet and the staff is very knowledgeable about our needs. • Thanks! For making me feel welcome and concerned with my needs and challenges! • Very patience, very helpful • Katie Smith very helpful you guys need more people like her • Katie is great help • A nice and friendly environment
Did staff address you in a professional and courteous manner?	34	0	0	
Did you receive service in a timely manner?	34	0	0	
Was the staff able to assist & answer your questions?	33	0	1	
Were our resources & available technology satisfactory?	34	0	0	
Please make any recommendations: (See comments to the right)				
Would you recommend our services to Friends or relatives?	33	0	1	