



# Davids In Works Cutting-edge, globally competitive workforce development solutions for individuals and businesses

Monthly Report January 2016

## Thomasville & Lexington Career Center Resource Room Customer Numbers

	January Thomasville NCWorks Career Center Total	January Lexington NCWorks Career Center Total	PY16 Total
Number of Visits	589	699	8,544
First Time Customers	180	245	2,710
Repeat Customers	377	454	5,700
Orientations	128	87	1,746
Resume / Interview Assistance	182	92	1,834
Assessments / Testing: (Prove It!; TABE, CareerScope)	17	8	259
Career Guidance / Counseling	28	20	522
Job Search Assistance	394	641	6,482
WIOA Information Sessions	14	16	172

## **Resource Rooms & Career Services:**

- During January, DavidsonWorks began two new partnerships with Davidson County Community College (DCCC). The first was the beginning of an Industrial Maintenance Academy program. This program will consist of OSHA and NIMS Certification, Machining Technology, PLC/Sensors, Mechanisms, Hydraulics/ Pneumatics, Basic Electrical, and Drive Systems. The course will be from January to May. DavidsonWorks is paying for the course and a paid work experience, while DCCC is providing the instruction. This type of course offers both the academic learning and hands' on learning that sets job seekers up for success.
- The second new partnership between DavidsonWorks and DCCC is that both the Lexington and Thomasville Career Centers are now hosting a weekly Employability Lab which is open to the public and taught by DCCC instructors. This is offered in a lab environment and topics covered include Basic Computer Skills, Resume assistance, and Customer Service skills
- Two DavidsonWorks staff, one from the Lexington office and one from Thomasville office, traveled to Kannapolis January 31st and February 1st to begin training to earn their Career Development Facilitator credential. This process takes several months of independent work completing online modules and individual projects. DavidsonWorks would like to see all front line staff complete this training because it teaches the competencies required to be effective assisting job seekers.
- During the month of January, the Career Center had ten recruiting events with a total of 66 people being interviewed for positions in and around Davidson County. Recruiters included Graham Personnel, JobHook, Premier Solutions, and ProCision Hire.

## **Get REAL News:**



- ⇒ Get REAL students celebrated Dr. Martin Luther King Jr.'s birthday with their own tributes of music, speeches, and by watching the movie King depicting this time period. The students sang civil rights songs that were used during that time and recited some of Dr. King's speeches.
- ⇒ Get REAL enrolled 7 new students for the new semester.

## **Business Services - Highlights**

#### Job Fair

DavidsonWorks and DCCC are co-sponsoring a spring job fair on Thursday, March 30th from 9:00am until 1:00pm at the Rittling Conference Center on DCCC's campus. Businesses may register at no cost, but must have job openings they are actively looking to fill. Any business that wants to register may do so by using the following link-- <a href="http://bit.ly/DCCCJobFair">http://bit.ly/DCCCJobFair</a>. Last year's job fair was met with great success as over 500 jobseekers and 40 companies participated. If you have questions about the job fair, feel free to contact Tim Maness, <a href="mailto:tim.maness@davidsoncountync.gov">tim.maness@davidsoncountync.gov</a>.

	January <u>Total</u>	PY16 Totals
DavidsonWorks Business Contacts	19	163
DavidsonWorks Business Services	14	112
NCWorks Career Center Business Contacts	25	130
NCWorks Career Center Business Services	25	127
DavidsonWorks / Career Center Business Orientations	3	34
Business Recruitment Events	17	102

#### WIOA Youth Participants Served

WIOA Youth	<u>January</u> <u>Totals</u>
Number in Work Experience	6
Number in Occupational Skills Training	4
Number in Educational Training (GED/AHS)	39
Intensive Case Management	57

## WIOA Adult and Dislocated Worker Participants Served

Type of Training	<u>January</u> <u>Totals</u>
Degree/Diploma	60
Continuing Ed/ Certificate	15
Total Active Training	75

Other Program Activities	January Totals
Work Experience	5
Intensive and Training Enrollments	120
WIOA Core Enrollments	251

## Veterans - Highlights

#### **Brian Mobley**

Disabled Veterans Outreach Program NCWorks Career Center brian.mobley@nccommerce.com

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**336-242-6131** Lexington Fax



<u>Thomasville Office</u>: 336-474-2655 Thomasville Office

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## Vietnam and Vietnam era Veterans THIS DAY IS FOR YOU!! Wednesday, March 29, 2017

Rowan Hospice & Palliative Care, Hospice & Palliative Care Center and Novant are co-hosting a lunch in Salisbury on Wednesday, March 29, Vietnam Veterans Day. This special lunch will be to recognize and honor Vietnam Veterans, but all Veterans and the community are invited to attend. It will be a casual grass roots celebration with entertainment and organizations in attendance that provide services for Veterans and their families, including the Department of Veterans Affairs. This "WELCOME HOME" CELEBRATION will be held in the old J C Penney space at West End Plaza (1935 Jake Alexander Blvd W.), with doors opening at 11:00 am for an opportunity for our attendees to visit with each other, drop by our sponsor tables, purchase raffle tickets, and more. The program will begin at noon with food service shortly afterwards. Help us get the word out.

We need a head count. If you are coming, please click on this email address and reply with your name and how many will be with you. <a href="https://honoringveterans@hospicecarecenter.org">honoringveterans@hospicecarecenter.org</a>

The lunch is free for all Veterans and one guest. Others will be charged \$10.00 each at the door. You can also register any Tuesday morning 9:00 - 11:00 am at Thelma's Coffee Shop in Salisbury.

The March 1<sup>st</sup> Vets Coffee at RCR will be a collaboration with the Dept of Veterans Affairs "My VA Community" program. The meeting will be a Veterans Forum meeting with both the medical

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and benefits sides of the VA in attendance.

There will be NO Veterans Coffee at Richard Childress Racing on April 4th, because of a schedule conflict.

Harrisonburg VA., James Madison University 3<sup>rd</sup> Annual Vietnam War Commemoration Luncheon, Friday, February 17, 2017, 10:45 am - 2:00 pm. Free lunch and guest speakers dedicated to honoring and remembering the Veterans of the Vietnam War,

MORE good Veteran News... A Defense Department retail board has given the green light to a plan to open online exchange shopping to all honorably discharged veterans, with hopes of starting the program on Veterans Day in 2017. MORE INFORMATION TO COME AS I GET IT.

Thelma's Coffee Shop at her restaurant in Salisbury will be having their regularly scheduled Veterans Coffee meetings, every Tuesday morning beginning at 9:00 am .

Richard's Coffee Shop and Military Museum in Mooresville will be open every day except Sunday. Thursdays has free coffee for Vets and Saturday is their musical extravaganza.

Cabarrus Veterans Coalition Vet Together. Every Tuesday morning from 8:30 - 11:00 am at Carm's Café, 42 S. Union St. Concord

Division of Workforce Solutions (DWS)	Dec Totals
Reemployment Services and Eligibil- ity Assessment (RESEA) Customers	45
Employability Assessment Interview (EAI) Customers	24

#### **Success Story**

I first met Carrie in June of 2015, when she visited DavidsonWorks inquiring if our WIOA scholarship program would possibly be able to fund her Associate Degree in Nursing (ADN) program at FTCC. At that time, she had already completed her first semester in the nursing program at FTCC. She was also employed as a Certified Nursing Assistant (CNA). After I met with Carrie and determined she met the guidelines for the WIOA program, we completed the necessary paperwork and enrolled. All of my clients are very important to me, however Carrie will forever hold a special place because she was my very first participant I enrolled after moving into the Career Development Consultant position. When I first met Carrie, I knew in my heart she would be an outstanding student and would go on to become a registered nurse. Carrie was very motivated, and after talking to her at great length, you could tell she has a great passion for nursing.

Throughout the course of the nursing program, Carrie kept in contact with me, and advised everything was going great and she was passing all of her courses. However, on Sept. 21, 2016, I received a frantic call from Carrie stating she needed to talk to me regarding some issues with her nursing program. Carrie was upset because she had received her first failing grade on a test since being in the nursing program, and was considering dropping out. She felt like she had let me down. After advising her to take a few deep breaths, I told her she had not let me down, and that I was glad she had called. I told Carrie that is what I am here for; to guide her not only through the easy times, but to help when the going gets a little tough. Carrie went on to tell me that her entire study group was in danger of failing. The whole group felt their studying was not helping. I then counseled her in the importance of being up front and honest with her instructor, and to let her know about her struggles. I went on to suggest maybe the instructor could offer some new perspective on ways she could study, or even to reach out to someone who has already finished this course for some insight.

A week later, I received a call from Carrie saying she had met both with her advisor and instructor. During this call, Carrie informed me she was going to stick it out; she had come this far and was not going to quit. Carrie had spoken with the instructor and was able to get a clearer view of how she should approach learning some of the nursing concepts. She also gave Carrie some helpful ways to improve her study skills. Carrie was so excited and said she and the entire study group had a fresh new look on these nursing concepts, and she felt confident her goal was within reach. About a month later I heard from Carrie and she advised she had passed her latest test with flying colors and wanted to thank me for what I had done to help. I told Carrie that she was the one who had done all the hard work, and that I was there to support her.

Carrie went onto receive her Associate's Degree in Nursing in December of 2016, and has just recently received her certification as a registered nurse in North Carolina. She will start at Wake Forest Baptist Hospital in the burn ICU unit on March 6, 2017.

Submitted by: Wanda Montgomery

### **Contact Us**

Give us a call for more information about our services

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Visit us on the web at: www.DavidsonWorks.org

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