



Monthly Report **June 2017**

| | Thomasville NCWorks Career Center Total | Lexington NCWorks Career Center Total | PY16 Total |
|--|--|--|-----------------------|
| Number of Visits | 830 | 513 | 14,265 |
| First Time Customers | 449 | 197 | 4,913 |
| Repeat Customers | 381 | 316 | 9,090 |
| Orientations | 148 | 106 | 2,625 |
| Resume / Interview Assistance | 161 | 65 | 2,904 |
| Assessments / Testing: (Prove It!; TABE, CareerScope) | 4 | 8 | 373 |
| Job Search Assistance | 721 | 468 | 11,261 |
| WIOA Information Sessions | 7 | 6 | 245 |

Resource Room and Career Services

- ◆ Lidl has continued recruiting from the Lexington and Thomasville NCWorks Career Centers throughout the month of June. 310 candidates were interviewed, and of those a total of 103 were offered positions. Most of those interviewed were for the Thomasville Lidl which plans to open within the next several weeks. Some of the customers who were offered positions were unable to commit to the mandatory 5-week training program which will be held in Mebane. Lidl management said that as more stores open in the surrounding areas, Lidl will be able to offer training locally making it more suitable for those not able to drive out of town for the 5-week training period.
- ◆ Other employers recruiting in the Thomasville and Lexington NCWorks Career Centers this month included: OFS Brands, GCF, Aerotek, Graham Personnel, First Choice, Lowe’s Millwork, and Bel-Flex.

Partners and other services:

- ◆ Urban League: the training program for adults aged 55 and over, is looking to expand opportunities for their participants. New worksites include the Thomasville Boys and Girls Club, the Tom A. Finch Community YMCA and Fairgrove Family Resource Center. The Urban League gives seniors a chance to earn money while training for employment in the workforce.

Youth News:



- ⇒ Get REAL students completed the first summer session June 30th, and will begin the second Summer session after a short break over July 4th.
- ⇒ Get REAL Student Body President, Jacob Garay, attended the June Youth Council meeting. He gave the Youth Council members an update on student activities. He also reported on his experience attending the State Youth Summit. In addition to all he learned during the Summit workshops, he got the opportunity to meet the Mayor of Cary. He also met the keynote speaker of the summit. The Youth Summit allows time to network with other students from across the state and Jacob has remained in contact with them since the Summit in April.

Jacob also gave the Youth Council an update on his work experience at the YMCA in Lexington. He shared how the work experience has helped him learn the value of customer service and the importance of a strong work ethic. The Youth Council members found Jacob to be engaging and enjoyed meeting and hearing from him. The Youth Council expressed their excitement that the position of Get REAL Student Body President will now be a voting member of the

Business Services - Highlights

In program year 2016 (July 1st 2016 to June 30th 2017) 72 companies held 212 recruitment events associated with the NCWorks Career Centers of Thomasville and Lexington. Recruiting companies included several staffing companies, Lidl, Leggett & Platt, Ashley Furniture, GCA Services, Lowes Millwork, Vitacost, Lowes Distribution, Mohawk, PPG, and many more. Lidl made over 100 job offers as it ramped up to open two Davidson County stores, and Leggett & Platt hired over 75 employees over the program year using the NCWorks Career Center's recruitment space to interview applicants.

The number of recruitment events in the career centers increased by 63% compared to the previous program year (from 130 in PY 2015 to 212 in PY 2016). Companies interested in setting up recruitment events should contact its local NCWorks Career Center for more in-

| | June Total | PY16 Totals |
|---|-------------------|--------------------|
| DavidsonWorks Business Contacts | 43 | 330 |
| DavidsonWorks Business Services | 21 | 234 |
| NCWorks Career Center Business Contacts | 32 | 239 |
| NCWorks Career Center Business Services | 24 | 225 |
| DavidsonWorks / Career Center Business Orientations | 8 | 62 |
| Business Recruitment Events | 26 | 212 |

| WIOA Youth | June Totals |
|--|--------------------|
| Number in Work Experience | 20 |
| Number in Occupational Skills Training | 4 |
| Number in Educational Training (GED/AHS) | 49 |
| Intensive Case Management | 73 |

| Type of Training | June Totals |
|---------------------------|--------------------|
| Degree/Diploma | 48 |
| Continuing Ed/Certificate | 10 |
| Total Active Training | 58 |

| Other Program Activities | June Totals |
|------------------------------------|--------------------|
| Work Experience | 6 |
| Intensive and Training Enrollments | 109 |
| WIOA Core Enrollments | 25 |

Veterans Highlights

NO REGULARLY SCHEDULED

Veterans Coffees in July-R&R time!

We will re-start our regularly Veterans Coffees in August

Special request: Sunday, July 30 Dinner for Korean War Veterans, **SEE BELOW** for more information about this very special event.

A **SPECIAL** opportunity - Wednesday, August 16, A special Vets Coffee at the Richard Petty Museum and Garage in Level Cross. Unless his schedule changes, the KING will be there. 9:00 - 11:00 am

Wednesday, September 6, Vets Coffee at Richard Childress Racing in Welcome, We are partnering with UNC TV to preview the new Ken Burns documentary on the Vietnam War. Join us and bring Veteran Friends. Richard Childress wants to fill his 1,000 seat event center room for this special presentation.

A new Veterans Coffee **COMING SOON!** (Tuesday, August 15, 9:00 - 10:30 am) The Billy Graham Library in Charlotte will be hosting a monthly Veterans Coffee. Stay tuned for more information about these new Veterans events.

Please help us find and invite Veterans of the Korean War to the July 30 "No Longer Forgotten" dinner to honor them for their service and sacrifices. Get us the names and contact names **AS SOON AS POSSIBLE** so we don't miss any of them who might want to attend. There is no charge to Korean War Veterans and one guest each.

We also need sponsors. The Band of Brothers sponsorship is only \$500 and includes a sponsored table for 8. This special sponsorship is available for non-profit organizations (VFW, American Legion, DAV, Rotary, etc.) and retirement and assisted living facilities who will be bringing Korean War Veteran residents with them.

Korean War and Korean War Era Veterans (1950 - 1953), you are invited to a special event to recognize and honor you for your service during the Korean War. It will be held on Sunday, July 30, 4:00 - 7:00 pm at the Embassy Suites in Concord. The Korean War is called the "Forgotten War", but we want you to know that you have not been forgotten for helping saving South Korea and allowing it's people to remain free. This event is FREE for every Korean War Veteran and one guest. The cost of a ticket for the celebration, dinner and entertainment for other attendees is \$45 each. Call or email Don Timmons to register, or with questions. don.timmons@hospicecarecenter.org 336 331-1309.

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Success Story

I met Delores (not her real name) on March 17, 2017, when she came into the Thomasville NCWorks Career Center. She had just been laid off from the call center job in High Point where she'd worked for eleven years as a Customer Service Representative. At 62, Delores thought that she would work at the call center until she retired, but that was not to be. She decided that even though she could retire, she was not ready, and wanted to continue working. I was happy to introduce Delores to the NCWorks Career Center and show her how we could help her, and she was ready to start job searching and planning for what the future may hold.

Delores explained that coming in was a big step for her since she had not searched for a job in eleven years. And, in previous positions, Delores had never had a resume, so staff took extra time helping her create her first resume, ever! She was surprised and happy to see the professional resume she created that included all the skills she had throughout during her work history.

Delores had a positive outlook and staff enjoyed helping her. She was always so grateful when we would show her a new job search engine, or give her tips on professional interviewing.

In June 2017, Delores came in with great news— she found a job in High Point at a department store as a customer service representative. The whole staff celebrated her great news; we were all proud of her for her perseverance and determination.

Success stories like this remind us of the difference we make in people's lives. We all strive to provide the highest quality customer service to our customers. Our mission is to have a positive impact on each and every customer and employer that walks through the door at the NCWorks Career Center.

Janet Money

Customer Service and Resource Specialist

| Division of Workforce Solutions (DWS) | June Totals |
|--|--------------------|
| Reemployment Services and Eligibility Assessment (RESEA) Customers | 50 |
| Employability Assessment Interview (EAI) Customers | 14 |

Contact Us

Give us a call for more information about our services:

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